



**GOVERNANCE
AWARDS
2015**
28-11-2015

**EXCELLENT
CONTRIBUTION AWARD**

Anshul Mishra, IAS

For setting up an effective, innovative, multi-mode grievance redressal mechanism and cracking down on illegal mining, saving the state losses worth several thousand crore rupees

A Tamil Nadu-cadre IAS officer of the 2004 batch, Anshul Mishra is a postgraduate in Political Science from JNU. He ensured fairness and transparency in administration by establishing an Information Centre/Complaint Cell at the Collectorate as Collector of Madurai in 2012. The online complaint registration system ensured speedy and qualitative disposal of grievances that not only enabled people to track the status but also reduced repeat grievances considerably.

He also conceived and set up a Facebook page – ‘Collector Madurai’ – an innovative idea for redressing grievances and publicising welfare schemes of the government through the social networking platform. It soon became popular and people started posting common civic issues such as land disputes, cases of exploitation, law and order issues, health issues, issue of certificates and ration cards, and other issues that affect the common man. The system developed proved so effective that it could dispose of around 80% of the issues raised in a qualitative manner during his tenure, that ended in 2013. The sense of the impact he had could be gauged from the fact that the social media tagged the day he was transferred from the district as ‘Black Friday’.

As Collector, Madurai, Mishra also carried forward the crackdown on illegal granite quarrying initiated by his predecessor, U. Sagayam, who pointed at major violations by many granite quarries in the district. The loss, initially estimated to be more than ₹16,000 crore to the state exchequer, was claimed to be worth around one lakh crore rupees by many activists. Several influential persons, including political heavyweights, were booked for grave violations and illegal mining of granite and sand under the crackdown initiated by Mishra.

He is also credited for the fair and transparent recruitment of Anganwadi workers and Noon Meal Organisers, and facilitating differently abled persons to get state-sponsored benefits.

Mishra is presently PS to Minister of State for Finance, Government of India.



THE
JURY

Prabhat Kumar
Former Cabinet
Secretary

Anil Razdan
Former Secretary,
Power

Vishnu Bhagwan
Former Chief
Secretary, Haryana

M B Kaushal
Former Secretary,
Internal Security